

# The Worcester Talking Book Library



Building a stronger Commonwealth: **one person at a time**

The Worcester Talking Book Library (WTBL) provides free services to Massachusetts residents of any age who are unable to read traditional print materials due to a visual or physical disability. We have access to more than 1.2 million volumes of material, including digital books, large type, described videos, braille, and 100 magazine titles in recorded and braille format.

Providing mail-order service by telephone as well as service on a walk-in basis, the Worcester Talking Book Library serves customers from 9 months to over 100 years old. The Worcester Talking Book Library is located at the Worcester Public Library and is funded through an annual legislative appropriation (budget line 7000-9402) administered by the Massachusetts Board of Library Commissioners.

## WTBL by the Numbers\*

Checked out **104,995 books**:  
**94,825 physical items** and  
**10,170 items downloaded**  
from BARD by patrons

Assisted **4,444 patrons**  
by phone and email

Welcomed **1,296 visitors**

Enrolled **223 new patrons**

Conducted **88 outreach visits**

Had **836 calls to Dial-A-Story**



### Contact us:

[talkingbook.mywpl.org](http://talkingbook.mywpl.org)

508-799-1730

3 Salem Square, Worcester, MA 01608

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BOARD OF LIBRARY COMMISSIONERS